



# A warm welcome

## Cleaning, Disinfection and Hygiene within Hotels

For owners and managers of hotels it is time to open up to a world that has changed. The expectation of a warm welcome now includes the security of a hygienically clean environment from the lobby through to the kitchens.

Now is the time to update your cleaning methods, processes and products with special attention to frequently touched areas to give added visual assurances to your guests that they are staying in a clean environment.

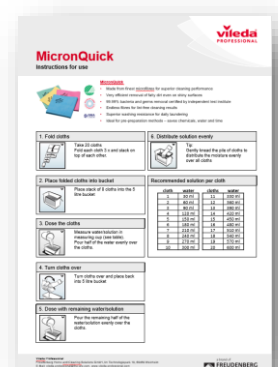
At Vileda Professional we have created this PDF to support the process. If you would like further information contact your Vileda Professional representative to arrange a site visit.

### General cleaning guidelines

As sites re-open, it is important to read through and update your cleaning routine to protect the users and visitors of your premises. There are many factors but some key points include:

- Check protocols and cleaning plans are up to date and in line with official authority guidelines.
- Identify and educate all staff of 'frequently touched surfaces', contamination risks and increase frequency of cleaning in cleaning plans
- Ensure all staff are cleaning as instructed and following the cleaning plans. If necessary, give additional instructions and training.
- Check the cleaning tools you are using before use. Are they clean, in good condition and suitable for the tasks required?
- After use thoroughly clean and disinfect all cleaning tools ready for next use.
- Pay attention to hand hygiene. If needed give instructions how to wash or disinfect hands correctly.
- Pay attention to personal protective equipment like masks, gloves and glasses. Give instructions when and how to use.

For more information on infection prevention and the basics of microbiology contact Vileda Professional



A range of comprehensive how to use guides available for training

## No proper disinfection without cleaning

All surfaces have millions of microorganisms on them, some are good and others are bad for you. In the majority of circumstances, normal cleaning methods remove them from surfaces.

It is important to understand that correct disinfection without cleaning is not always possible. Not properly cleaning before disinfecting *can* result in a bad disinfection result. The quality of the cleaning products and ensuring all cleaners work according to the cleaning plans and protocols in a professional and consequent way brings the highest results.



High quality Microfiber cleaning products



Disinfectants



Hygienically clean surfaces

Many Vileda Professional mops and cloths are externally certified to remove up to 99.99% of bacteria. When used with disinfection chemicals you double your protection as you combine optimal removal and disinfection action in one efficient process.

For more information on virus and infection prevention, ask for the full Vileda Professional webinar

## Benefits of colour coded cleaning products

Colour coding cleaning is the process of assigning colours to almost all cleaning products and their areas of use within a site. Apart from area allocation and if allowed by the governmental guidelines you also have the option to give the colours other meanings, as you decide.

Implementing colour coding simplifies training, provides supervisor/client oversight, bridges language barriers and proven to reduce cross contamination. Examples include



As no internationally recognised standards exist and colours can change between sectors, the key is that all staff understand the policy used in your site.

## Quality you can trust

As a family owned and responsible supplier, quality and performance claims are essential to us. We offer reliable solutions for clean and safe facilities.

To guarantee this, we regularly subject our production plants and products to external certifications from respected research institutes like the Hohenstein Institute and the BMA Labor.

Examples include:

- MicroOne Premium Mops: BMA 99,99% Bacteria Removal: *Pseudomonas Aeruginosa*
- MicronSolo Wipes: BMA 99,99% Bacteria Removal: *Pseudomonas Aeruginosa*
- Nordic Swan
- ISO Certified Production plants
- PSV recycling certification

The consistent high quality of Vileda Professionals products offer you solutions you can trust.



### Vileda Professional

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a brand of  
**FREUDENBERG**

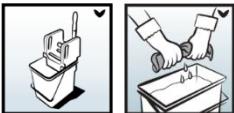



## Which cleaning method is hygienically right for you?

Experience from cleaning Healthcare sites shows significant improvements in hygiene can be achieved by implementing the correct cleaning method (e.g. pre-prepared one mop/cloth per room area).

Understanding the risk level of your site is a starting point:

- Higher Risk: Hotels, Bars, Restaurants, Gyms, Airports. Large turnover of visitors, often from multiple countries and visit even if unwell.
- Medium Risk: Education, Offices. Lower number of visitors, semi-public and therefore easier to control

It is also important to understand the main types of cleaning methods used by professional cleaners as not all methods work in every site and situation:

Method	Process	Hygiene Level
<b>Bucket Bucker &amp; Press</b> 	<ul style="list-style-type: none"> <li>• Bucket of cleaning solution is made up</li> <li>• Cloth/mop is dipped into solution and wrung out</li> <li>• Cloth/mop is used to clean surface and returned to bucket</li> <li>• Cloth/mop used many times in different areas</li> </ul>	<ul style="list-style-type: none"> <li>• Low: Strongest risk of cross contaminating</li> <li>• Same cloth/mop used in many areas, passing contaminants between areas</li> <li>• Dirt released from cloth/mop after use into bucket contaminating cleaning solution</li> </ul>
<b>Spray</b> 	<ul style="list-style-type: none"> <li>• Cloth/mop or surface directly sprayed with solution</li> <li>• Surface wiped clean</li> <li>• Next area sprayed and wiped clean</li> <li>• Cloth/mop mostly used many times in different areas (but can be clean cloth/mop per room)</li> </ul>	<ul style="list-style-type: none"> <li>• Medium risk of cross contamination</li> <li>• Spray bottle ensures no dirt released into cleaning solution used in next area</li> <li>• Spray bottle/canister can become contaminated when emptying and refilling</li> <li>• Often same cloth/mop used in many areas, passing contaminants between areas</li> </ul>
<b>Pre- Prepared</b> 	<ul style="list-style-type: none"> <li>• Multiple clean cloths/mops placed into bucket and dosed with cleaning solution or only cold water</li> <li>• Each cloth/mop used to clean one area and then put into laundry</li> <li>• A clean cloth/mop used to clean the next area</li> </ul>	<ul style="list-style-type: none"> <li>• High: Very low risk of cross contamination</li> <li>• A clean cloth/mop used in each area</li> <li>• No central solution bucket</li> <li>• Reduced or no detergent residue at all, less risk of building a bio-film</li> </ul>
<b>Single Use</b> 	<ul style="list-style-type: none"> <li>• Each mop or cloth moistened with detergent solution or only cold water Individually or in a batch</li> <li>• Each cloth/mop used to clean one area and then disposed</li> <li>• A clean cloth/mop used to clean the next area</li> </ul>	<ul style="list-style-type: none"> <li>• Highest: Extremely low risk of cross contamination</li> <li>• A clean cloth/mop used in each area</li> <li>• No central solution bucket</li> <li>• Reduced or no detergent residue at all, less risk of building a bio-film</li> <li>• No laundry logistics</li> </ul>

All Vileda Professional experts can advise on how changes to the process used will improve hygiene across your site..

# Frequently touched areas

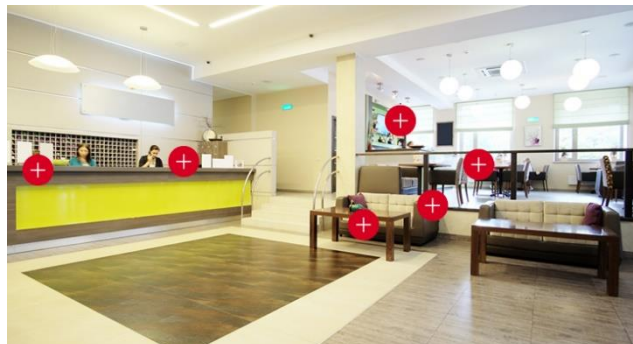
## Cleaning, Disinfection and Hygiene within Hotels

Alongside general cleaning processes special attention should be placed on the most frequently touched areas. To reduce the risk of transmission these surfaces should be cleaned more frequently.

Without being able to cover all contact points the most common are:

### Hotel Foyers

- Handles
- Tables and chairs
- Touch Screens/POS screens
- Coffee and vending machines
- Lift/Elevator buttons
- Staircase and escalator handrails
- Public phones



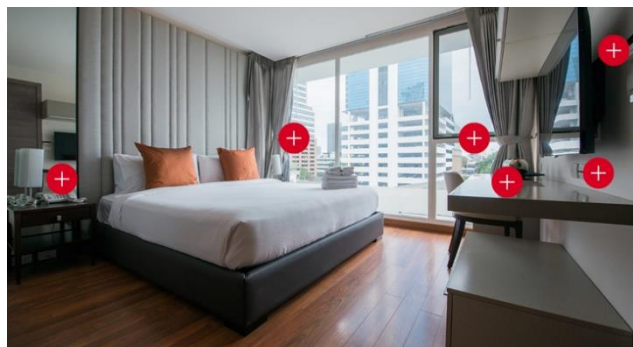
### Staircases

- Handrails
- Switches
- Door security controls
- Door handles
- Elevator buttons



### Hotel Rooms

- Handles (door, wardrobe etc.)
- Light switches and temperature/AC control
- TV remote control, phones
- Hairdryer
- Safety deposit box
- Pens, menus, advertising books
- Pull chords for curtains
- Iron and ironing boards



### Hotel bathrooms

- Handles and door locks
- Toilet push plates & handrails
- Shower doors and lever
- Taps and plugs
- Toiletries
- Feminine hygiene depositories



### Kitchens

- Handles and door locks
- Push buttons for operating equipment (ovens etc.)
- Dispenser handles and plates (i.e. drinks machines)
- Taps, sink, handwashing areas
- Hand towel dispensers
- Refrigerator/Freezer handles and drawers
- Cooking utensils and equipment (e.g. knives, chopping boards)
- Order machines, Ice scoops, service bells



### Restaurants

- Menus and holders
- Condiments (salt, pepper, ketchup)
- Food trays
- Counters (bar, entrance, etc.)
- Tables and chairs
- Payment/card reader
- Touch Screens/POS screens
- Coffee & drinks machines



### Gyms

- Drinks fountains
- Machine hand grips, handles and touch screens
- Equipment seating and backrests
- Paper towel dispensers
- Yoga floor mats
- Bars and dumbbell grips



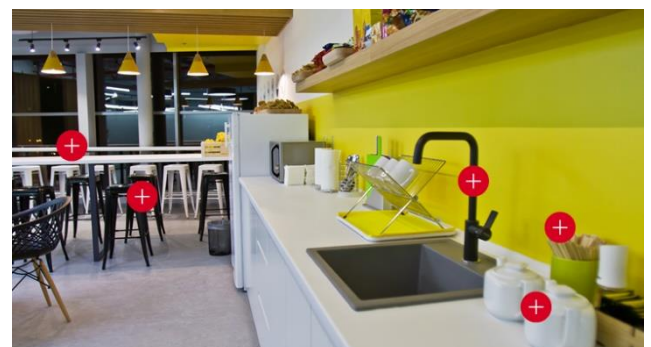
### Swimming pools and sauna areas

- Handles
- Shower controls
- Lounge chairs and tables
- Sauna water bucket handles
- Lockers
- Handrails



### Staff rooms

- Door handles
- Coffee machines, microwave and dishwashers
- Cooking utensils and equipment (e.g. knives, chopping boards)
- Taps
- Tables and chairs
- Lockers



# Recommended solutions

## Cleaning, Disinfection and Hygiene within Hotels

Vileda Professional has a comprehensive range of solutions for use with all cleaning methods and available in durable and single use formats. By choosing the correct system for your requirements you can achieve better performance, ergonomics and lower your overall total cost-in-use.



### UltraSpeed Pro

The best performing flat mop bucket and press system on the market. It is so easy to use it needs no training and is adaptable to suit all sites. Outperforms bucket-and-press systems in all areas:

- Cleans over 750 m<sup>2</sup>\* per hour
- High-performance press – drier floors reducing slip hazards
- Hygienic – no hand contact with mops or cleaning solution
- Easy to use – no training required
- Compact – small footprint for space saving storage
- Ergonomic – lightweight, no bending to wring



### ClickSpeed

ClickSpeed is a simple, smart, competitive pre-prepared flat mopping system that saves you money. The unique, patented mop frame is very easy to use, simply drop the mop on the floor, slide in the frame and you are ready to clean.

- Intuitive handling
- Lightweight and ergonomic
- Hygienic, hands-free mop change
- High cleaning performance
- Compatible with durable and single use microfibre mops



### SprayPro

Professional, ready-to-use spray floor cleaning. Just fill the handle with water and you have everything you need to clean hard flooring and staircases in one easy-to-use unit.

- Compatible with all Vileda Professional frames
- Easy to store
- No training required



### **MicronSolo (Stack and Roll)**

MicronSolo is our single-use microfibre wipe with superior cleaning performance combined with excellent absorbency

- Made from the finest microfibres for superior cleaning performance
- Efficient removal even of fatty dirt
- 99.98% bacteria and germs removal certified by independent institute
- Very high absorbency for good spill pick-up
- MicronSolo Roll can be used together with our Roll Dispenser for easy handling



### **Breazy**

Breazy is our semi-disposable wipe with a unique wave structure for excellent particle pick-up capabilities

- Contains microfibres for good cleaning performance
- 99.9% bacteria and germs removal certified by independent institute
- Good and efficient absorbency for everyday use
- Very high volume touch
- Superior dirt storage capacity due to patented 3D structure



### **PVA Micro**

Our most successful microfibre wipe PVAMicro achieves streak-free cleaning results with only one-step through a unique coating technology.

- Made from extra-fine microfibres for very high cleaning performance
- Advanced efficiency in the removal of fatty dirt for brilliant results
- Maximum absorbency for time-efficient cleaning of large areas
- Very quick and easy to rinse, no particles or hair stay in the wipe
- High coverage performance due to homogenous water release



### **Multipurpose**

Natural latex glove suitable for all-round cleaning tasks. Available in 4 colours.

- High durability natural latex glove offering excellent cost efficiency and high anatomical comfort in use
- Good chemical resistance against detergents and cleaning chemicals
- Pure cotton flock lining for comfort in use
- Colour-coded for maximum safety in fulfilling hygiene requirements
- CE Cat. III